

## Exercise 10 (15 marks)

You went camping with three friends in May 2016 for a relaxing long weekend. Generally, you had a nice time, but there were some problems with the campsite. You decide to complain to the campsite. Using the information below write an appropriate formal email of complaint. (250 words minimum)



Details of your weekend :

Dates: Friday 13 May 2016 – Monday 16 May 2016

Campsite : Terrassen-Camping-Kandern, Germany - Baden-Württemberg

Total price : 28€ /night

Problems included

- bad weather
- animals on the site at night
- dirty facilities
- bicycles stolen
- swimming pool closed for repairs
- others... ?



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